

Licensing Sub Committee



Tuesday, 16 March 2021 at 5.30 p.m.

Online 'Virtual' Meeting - <https://towerhamlets.public-i.tv/core/portal/home>

Supplemental Agenda

This meeting is open to the public to attend.

Further Information

For further information including Membership of this body and public information see the main agenda.

Contact for further enquiries:

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Licensing Sub Committee

Tuesday, 16 March 2021

5.30 p.m.

**PAGE
NUMBER(S)**

- 4 .1 Application for a New Premises Licence for (Morley's) 60-62 Brick Lane, London E1 6RF**

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Supporting documents submitted on behalf of the Applicant.

AMMENDING THE OPERATING SCHEDULE

In light of the consideration of the Council's Framework Hours, we wish to modify our operating schedule

As follows:

Retail Sale of Alcohol:

Monday – Thursday 11:00 hours to 00:00 hours

Friday – Saturday 11:00 hours to 01:00 hours

Sunday 11:00 hours to 23:30 hours

Late Night Refreshments:

Monday – Thursday 23:00 hours to 00:00 hours

Friday – Saturday 11:00 hours to 01:00 hours

Regulated Entertainment:

Monday – Thursday 23:00 hours to 23:30 hours

Friday – Saturday 23:00 hours to 00:30 hours

The installation of Noise Limiting Device has been included in the operating schedule however,

We are not opposed to the inclusion of the following condition:

“Noise Limiter must be fitted to the musical amplification system set at level determined by and to the satisfaction of an acoustic consultant who is a member of the Institute of Acoustics so as to ensure that no noise nuisance is caused to local residents or businesses. The operation panel of the noise limiter shall then be secured by a key or password to the satisfaction of the acoustic consultant and access shall only be by persons authorised by the Premises Licence Holder. No alteration or modification to any existing sound system(s) should be affected without prior agreement with an acoustic consultant. No additional sound generating equipment shall be used on the premise without being routed through the sound limiter device.”

We hope the above factors forms the basis for a careful consideration of the application.

Thanking you in anticipation.

Kind regards,

Olu Olusola
For: Morley's
(Agent)

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Conditions

1. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Tower Hamlets Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31 day period.

2. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.

3. A minimum of 3 SIA licensed door supervisors, one of whom will be female shall be on duty at the premises from 18:00 until 30 minutes after the premises has closed on Thursday and Friday and Saturday nights. There will be 2 SIA licensed door supervisors shall be on duty at the premises from 18:00 until 30 minutes after the premises has closed Sunday to Wednesday.

4. An incident log shall be kept at the premises, and be available on request to the Police or an authorised officer. It must be completed within 24 hours of any incident and will record the following:

- a) all crimes reported to the venue;
- b) all ejections of patrons;
- c) any complaints received concerning crime and disorder
- d) any incidents of disorder;
- e) all seizures of drugs or offensive weapons;
- f) any faults in the CCTV system, searching equipment or scanning equipment;
- g) any refusal of the sale of alcohol;
- h) any visit by a relevant authority or emergency service.

5. In the event that a serious assault is committed on the premises (or appears to have been committed) the management will immediately ensure that:

- a) the police (and, where appropriate, the London Ambulance Service) are called without delay;

- b) all measures that are reasonably practicable are taken to apprehend any suspects pending the arrival of the police;
 - c) the crime scene is preserved so as to enable a full forensic investigation to be carried out by the police; and
 - d) such other measures are taken (as appropriate) to fully protect the safety of all persons present on the premises.
6. A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
7. A record shall be kept detailing all refused sales of alcohol. The record should include the date and time of the refused sale and the name of the member of staff who refused the sale. The record shall be available for inspection at the premises by the police or an authorised officer at all times whilst the premises is open.
8. The premises will agree to Central East Police Licensing Drug Policy which is attached.
9. A written dispersal policy shall be in place and implemented at the premises to move customers from the premises and the immediate vicinity in such a way as to cause minimum disturbance or nuisance to neighbours.
10. The premises licence holder shall ensure that any patrons drinking and/or smoking outside the premises do so in an orderly manner and are supervised by staff so as to ensure that there is no public nuisance or obstruction of the public highway
11. The licence holder shall ensure that any queue to enter the premises which forms outside the premises is orderly and supervised by door staff so as to ensure that there is no public nuisance or obstruction to the public highway.
12. There shall be a personal licence holder on duty on the premises at all times when the premises are authorised to sell alcohol
13. A written search policy that aims to prevent customers or staff bringing illegal drugs, weapon or other illegal items onto the premises at any time shall be in place and operate at the premises. This policy must be agreed by Central East Police Licensing.
14. The sale of Alcohol is ancillary to the sale of food.

DISPERSAL POLICY

1. OBJECTIVE

- 1.1 The objective of this Dispersal Policy is to ensure a quiet, controlled and swift dispersal of our patrons – particularly at night.
- 1.2 By following this Dispersal Policy patrons will be managed professionally and responsibly to ensure they make their journey home without any adverse impact on our neighbours.
- 1.3 The Policy prevents public nuisance from the following risks:
- i) Noisy or anti-social behaviour by patrons leaving the premises
 - ii) Large numbers of people leaving the premises at the same time.
- 1.4 The Policy also helps to ensure patrons make their journey home safely and do not become victims of crime.

2. LOCATION

- 2.1 The Premises is situated and located on the basement, ground and first floor of 60-62 Brick Lane, London E1 6RF
- 2.2 The Premises is located on Brick Lane which shares proximity with Chicksand Street; Thrawl Street, towards Osborn Street axis to Whitechapel High Street.
- 2.3 Despite the central location and mixed-use area, staff are reminded that there are residential properties in the vicinity.

3. HOURS OF OPERATION

- 3.1 All staff must be aware of the authorised opening hours, as follows:
- i) Sunday to Thursday: 10:00 – 23:30
 - ii) Friday to Saturday: 10:00 – 00:10
- 3.2 This Policy must be followed throughout the day, although particular attention should be paid to customers leaving at night.

4. DEDICATED TELEPHONE NUMBER

- 4.1 A dedicated telephone number for the Designated Premises Supervisor will be maintained for use by any person who may wish to speak to an appropriate member of staff on any issues arising, including dispersal of customers from the premises.

5. GENERAL ENTRY / EGRESS

- 5.1 The customer entrance and exit is located on the ground floor on the brick Lane. This single entrance / exit shall be monitored by staff at all appropriate times.
- 5.2 When leaving the premises customers will be reminded when appropriate to respect the local residents and local businesses and disperse quietly and quickly.
- 5.3 The management will not tolerate unruly or anti-social behaviour from customers whether in the premises or when leaving the premises.
- 5.4 Signage will be displayed to this effect and, where deemed necessary by the Management, The DPS or a nominated staff, will supervise the dispersal of customers until they have left the vicinity of the premises safely and quietly.

6. DISPERSAL

- 6.1 Customers can disperse to the nearby transport links via Whitechapel High Street to Aldgate East or Whitechapel Stations.
- 6.2 Towards closing time customers must be politely reminded the premises is about to close.
- 6.3 Members of staff must comply with the conditions of the Premises Licence to ensure customers are managed professionally and leave quickly and quietly.
- 6.4 Customers must be made aware of local transport links (See below)

7. TRANSPORT

7.1 FOOT

- i) A sizable number of customers are locals who will arrive and depart by foot.
- ii) The premises is also well serviced by public transport links as set out below. All staff must be familiar with these transport links so they can advise customers where required.

7.2 TUBE/TRAIN

- i) The Premises is very well situated near the following easily accessible rail stations:
 - a) Aldgate East Underground Station: 0.4 Km / 9-minute walk
 - b) Whitechapel Train Station: 0.8 Km / 15-minute walk.

7.3 TAXI

- i) Brick Lane Mini Cab is directly located opposite the premises.
- ii) Black Cabs, and other app-based cabs are available right through the day and night in the surrounding area.

- iii) Customers wishing to leave the premises by taxi/private hire vehicle will be required to make that booking in advance.
- iv) Customers will be encouraged to quickly and quietly disperse towards their waiting vehicle to minimise any noise disruption.

7.4 BUSES

- i) The premises is well serviced by public buses. The TFL bus services, are accessible by bus stops on Whitechapel High Street.
- ii) Routes include 11, 149, 205, 25, 26, 47, 78, and night buses N25 and N1, serving a variety of onwards destinations.
- iii) Where necessary customers will be given directions to the bus stops and will be reminded to consider the local residents and businesses when travelling to the bus stops and waiting for buses, particularly at night.
- iv) Staff will be familiar with the local bus services and will advise customers accordingly.

8. SIGNAGE

8.1 Notices will be displayed at the exit reminding customers to respect the premises' local residents and local businesses and to encourage customers to disperse as quickly and as quietly as possible.

9. SMOKING

- i) Customers leaving the premises temporarily to smoke will be managed to ensure they do not cause obstruction or nuisance in the vicinity. Customer will be encouraged to leave the premises quietly and not to loiter or smoke in the immediate vicinity of the premises to ensure residential amenity is not disturbed.

10. ROLE OF DESIGNATED PREMISES SUPERVISOR (DPS)

10.1 It is ultimately the responsibility of the DPS to:

- i) Ensure that all staff members act effectively and responsibly to comply with this policy;
- ii) Use all reasonable endeavours to dissuade customers from causing any disturbance or nuisance within the vicinity of the premises; and
- iii) Prioritise and assist wherever possible in ensuring a quiet and orderly as possible.

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SA QSR LTD
'MORLEY'S
60 – 62 BRICK LANE
LONDON E1 6RF

DRUGS POLICY

- The premise is to operate a zero tolerance policy towards drugs.
- When the premises is running a promoted event where DJ's will be performing, customers as well as artists will be searched for illegal drugs.
- This will be a thorough search of customers, including customers' bags, jackets, pockets etc. Searching to be done in an area covered by CCTV.
- If a guest is found in possession of Drugs/illicit substances and it is believed it is for personal use then the drugs must be seized, the duty manager informed and the drugs must go into a numbered sealable bag. Confiscated drugs must be placed in a safe as soon as practicable. The person is not to be allowed entry to the premises.
- The drugs log must then be filled out with the name and SIA number of the person finding and seizing the drugs, date and time of seizure, location of drugs find, description of the drugs, number of drugs and date and time of drugs being locked in the safe.
- If the person is suspected of supplying drugs, which Police say is anything over a combination of 4 wraps/pills then the following applies:
- The member of staff, door supervisor or security guard will immediately inform the DPS or other manager on duty.
- The DPS/manager and door supervisor/security guard will ask the individual to step into a quiet area (or if appropriate, a room) and ask the person to turn out their pockets and bags.
- If a personal/bodily search is unavoidable then the Police's assistance will be sought.
- Any drugs found will be confiscated and handed to the DPS or other manager to store and record in accordance with the procedures in this Policy.

- Security guards will (subject to the security guard firm's own policies, procedures, and health & safety requirement) seek to calmly detain suspected drug dealers in the Premises while the Police are contacted.

- However if there is difficulty in this respect with material resistance by the suspected drug dealer and/or if the Police are unable to attend the Premises without delay, to the extent that the situation in seeking to detain the person becomes unmanageable, the security guards will not use powers of detainment under a citizens' arrest.

- In such cases where the detention of the suspected drug dealer becomes reasonably unmanageable, the premises cannot take responsibility for detaining a person suspected of supplying drugs if they want to leave and the Police have not yet attended the Premises. In such instances the person will be removed from the Premises and a full Incident Report of the incident shall be completed and added to the Premises' Incident Report File.

- Drugs are to be sealed in sealable bags.
- At the beginning of every month the premises will contact Tower Hamlets Police Licensing and arrange to the licensing officers to come and collect the drugs. A receipt will be signed for at the premises to document that the drugs have been taken by Police.

WEAPONS

When a person is found in possession of a knife or other weapon then the Police are to be called immediately. If safe to do so, and in line with the security company's policies and procedures, the weapon is to be seized and the subject detained.

SIGNAGE

There will be signage in a visible location in the entrance to the premises confirming the following:

- 1) There is to be a zero tolerance to drug use or supply at the premises.
- 2) Drug use and the supply of drugs in the premises is not permitted.

- 3) An enforced search policy identifies drugs on customers entering the Premises.
- 4) Persons suspected of being involved in the supply of drugs will be detained, the drugs seized and the Police called.
- 5) No person found with drugs will be allowed onto the premises.
- 6) Entry to the premises may be conditional on searching.
- 7) Any drugs found on customers will be confiscated and given to the Police.

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Certificate of Accreditation

This is to certify that

London Security Services (UK) Ltd

has achieved SafeContractor accreditation

Date: 11th September 2020

This certificate is valid until: 11th September 2021

Certificate number: MZ6048

Signed:

Alyn Franklin
Alcumus CEO



Alcumus SafeContractor, Axys House, Parc Nantgarw, Cardiff, CF15 7QX

T: 029 2026 6749 E: safecontractor@alcumusgroup.com W: www.alcumusgroup.com | www.safecontractor.com

This certificate is the property of Alcumus SafeContractor and must be returned on request



Schedule to SafeContractor certificate

This SafeContractor certificate is awarded for the following services:

Work Categories:

Security Service Provider: Security Guards

Industry Roles:

Non-Construction Contractor

Category Related Activities:

SafeContractor accreditation has been achieved following an assessment of the contractor's health & safety documentation, and compared against the **SafeContractor** Charter Standards, which set out the health & safety standards required to achieve accreditation.

For more information on the Charter Standards, the **SafeContractor** scheme or for confirmation of this contractor's accreditation please telephone **SafeContractor** on 029 2026 6749.

www.safecontractor.com
www.alcumusgroup.com

To Whom It May Concern

19th November 2020

Dear Sirs

This is to certify that London Security Services (UK) Ltd hold cover as follows:

Insurer:	Zurich and Arch
Renewal Date:	30 th November 2021
Policy Number:	ZS2019/0196 XSPLACH190926/2020
Public Liability Limit:	£10,000,000 any one occurrence
Products Liability Limit:	£10,000,000 in aggregate
Employers' Liability Limit:	£10,000,000 any one occurrence
Efficacy Protection Limit:	£10,000,000 in aggregate
Wrongful Arrest Limit:	£10,000,000 any one occurrence
Loss of Keys Limit:	£100,000 in aggregate
Fidelity Bonding Limit:	£250,000 in aggregate

The information provided is based on the insurance arrangements at the time of writing and alterations may be made during the period of cover.

Any expiry date shown represents the normal expiry date of the policy but in some circumstances, such as the event of non-payment of premiums due, cancellations could occur before the normal expiry date.

We would be pleased to confirm the current position of the policy upon request.

Should you require any further clarification, please call me.

Yours faithfully,

Steve Neudegg
Account Manager
BJP Insurance Brokers Ltd

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